

An even more efficient way to better serve you!

27 June 2022

Dear Valued Customers,

We are pleased to announce another improvement in your shipping journey with us!

Effective 1st July, 2022, we will have a single address (myanmar.customercare@one-line.com) where you can direct all your Customer Service related inquiries.

And regard with Detention, please make inquiry to mm.acc.finance@one-line.com as usual.

The group emails listed below, as well as the individual addresses which were used before will be discontinued as per below table, together with a list of methods for an even faster resolution time.

Email	Most Efficient Method	Termination Date
Individual Email Address	E-Commerce/Live Chat/Single Email	July 29th, 2022
mm.doc.import@one-line.com	Arrival Notice/ Last Date	July 29th, 2022

Please visit and register yourself at <https://www.one-line.com/> for access to our recently renewed suite of e-tools, that includes our first-in-class Live Chat Service*!

This transition marks a great milestone, and we are excited to go on this journey with you.

Your assigned account manager remains available to assist you with any additional questions you may have.

As ONE, we can!

ONE Ocean Network Express (Myanmar) Ltd.




No.422,#11-02, International Commercial Center, Strand Road, Botahtaung Township, Yangon, Myanmar.

Telephone: +95 1 202091, +95 1 202083

Website: www.one-line.com :

<https://mm.one-line.com/>

BE IN THE KNOW WHILE ON THE GO!

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- Live Chat
- Push Notifications for News and Subscription
- Vessel Schedule
- Global Directory
- Service Map

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